



Network Operations Support Analyst I & II (Spokane WA)

NoaNet is accepting resumes from experienced professionals for a Network Operations Support Analyst I & II.

NoaNet, a leading Telecommunications Carrier in the Pacific Northwest is seeking Network Operations Support Analysts for our 24x7 Network Operations Center. Candidates must be willing to perform shift work in a 24x7 environment.

You will serve as the initial point of contact for customer inquiries concerning their telecommunications services. You will perform actions to identify and analyze network events, solve or dispatch troubles, check work status, provision network equipment, and document actions taken regarding network troubles, assisting customers, and creating trouble tickets.

1-2 years Call Center experience, Network Operations Center technician/analyst, monitoring, and technical troubleshooting desirable. Either have a Cisco CCENT certification or obtain one within 3 months of employment is required for Network Support Analyst I. The Cisco CCNA certification or obtain one within 3 months of employment is required for Network Support Analyst II. Basic understanding of communication networking components such as routers and switches as well as proficiency with Microsoft Office Applications desired. Other tasks will be assigned on an as-needed basis. All candidates must have a valid DL.

Please send resumes/cover letters in electronic form with the subject line "Network Operations Support Analyst" to nocjobs@noanet.net

Location: Spokane WA

Compensation: DOE

Principals only. Recruiters, please don't contact this job poster.

Please, no phone calls about this job!

Please do not contact job poster about other services, products or commercial interests.